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PMSI ANNOUNCES ENHANCED VITALPOINT™ *Claims Management Tool Increases Productivity and Facilitates Informed Decision Making*

Tampa, Florida (November 11, 2009) – PMSI, one of the nation’s largest providers of specialty products and services for the workers’ compensation market, today unveiled the next generation of VitalPoint™, PMSI’s proprietary web application. Long recognized as one of the leading tools for the workers’ compensation market, VitalPoint™ is a secure platform used by claims professionals to manage pharmacy, medical services and equipment, and settlement-related transactions. It provides information about each injured worker’s case and transaction history, an easy way to review and approve pharmacy, durable medical equipment and other service requests and detailed reporting from the initial point of care until the claim is closed.

The new version of VitalPoint will enhance transactional efficiency, increase productivity and drive better outcomes. “VitalPoint is a core part of PMSI’s strategy to deliver high levels of service to our customers and to deliver differentiated technology,” commented Eileen Auen, PMSI’s Chief Executive Officer. “The new VitalPoint is designed to reduce the administrative burden of managing workers’ compensation claims.”

VitalPoint is available to PMSI’s customers through a single sign-on that can be accessed through www.pmsionline.com. Specific enhancements contained in this release include:

- **Comprehensive clinical information** – Detailed information about pending medications and the use of therapeutic classes via integration with *Gold Standard*.
- **Sophisticated reporting capabilities** – Access to up to seven years of detailed claimant activity including analytics, benchmarks and trending.
- **Streamlined navigation** – New look and feel with tabbed navigation to allow users to find information more quickly.
- **Integrated workflow management capabilities** – Tools that improve the productivity and quality of the claims management process through the use of delegations, transfers, and automatic escalations.

- **Increased customization** – A flexible framework that allows for user-driven customization with little to no development effort.

VitalPoint's enhanced capabilities and functionality are designed to improve adjusters' productivity in managing claims real-time, and offer the ability to analyze program performance and critical clinical information, all while reducing administrative burden. For more information on VitalPoint, please visit www.pmsionline.com.

About PMSI:

PMSI is one of the nation's largest full-service providers of clinically-driven services for Pharmacy, Medical Services and Equipment, and Settlement Solutions, and is devoted exclusively to the workers' compensation and liability markets. For over 33 years, PMSI has led the industry and served as the trusted resource for thousands of insurance payors, state workers' compensation funds, employers, and third-party administrators. Today, PMSI continues its leadership position by managing millions of pharmacy, medical services and equipment, and settlement transactions each year. For more information, please refer to the PMSI website at www.pmsionline.com.